

MedOne Opens New Primary Care Facility in Worthington

New practice combines trusted primary care relationships with team-based coordination, flexible access, and telehealth to reduce gaps in care.

WORTHINGTON, Ohio – March 9, 2026 – MedOne Healthcare Partners announced the opening of [MedOne Primary Care – Worthington](#), a new primary care practice designed to make care easier to access, more connected, and more meaningful for patients. The new facility, located at 55 Dillmont Drive, brings MedOne’s proven care model – long used across acute and post-acute settings – into primary care. Offering same-day and next-day appointments, the facility offers comprehensive primary care services, including preventive care, sick care, and chronic disease management. Spanning over 4,500 square feet with 10 exam rooms, a dedicated procedure room, and on-site lab services, the new office welcomes patients with a refreshment station in the expansive lobby.

“Even in a region with a strong healthcare presence, many Central Ohio residents still struggle to find a primary care provider because of long wait times to secure an appointment, or fragmented care across settings,” said Michael Heinze, MD, Chief Strategy Officer. “MedOne Primary Care offers an easier on-ramp to consistent care with same-day and next-day appointments and a team-based model that allows patients to focus on their health – not repeating their medical history. Our goal is to give patients a true medical home where they feel seen, known and heard.”

A primary care experience built around patients

MedOne Primary Care is committed to addressing three common challenges patients face today:

- 1) **Access to care:** Many adults delay – or avoid – establishing primary care because the process can feel overwhelming or time-consuming. MedOne removes those barriers with same-day or next-day appointments, in-office visits, and telehealth options that fit real life.
- 2) **Patient experience:** Visits are designed around meaningful, face-to-face time with providers. Patients spend less time repeating their history and more time discussing what matters most to their health. In addition, the office is designed more like a hospitality setting than a traditional doctor’s office - comfortable seating, natural light and thoughtful details.
- 3) **Care continuity and outcomes:** Because MedOne providers work from shared records and consistent documentation standards, care is coordinated across primary, acute, and post-acute settings, which reduces gaps that often occur when patients move between care sites.

“When care is connected, patients don’t fall through the cracks,” said Rachek Kirk, DO. “Our team approach means we’re always building on what came before, not starting over.”

Using technology to support human connection

MedOne uses technology to enhance – not interrupt – the patient experience. Innovative tools allow patients to review their information in exam rooms with their provider – generating a conversation with the provider that helps them best understand patient needs instead of quietly reading previous medical records behind a screen during visits. Plus, patients can easily engage with their personal information and their provider team via the patient portal to review their medical records, request a medication refill, or ask a health-related question. Technology helps MedOne providers meet patients where they are for a seamless, personalized interaction.

“Technology should support care, not sit between the provider and the patient,” said Heinze.

Experienced physicians, flexible care options

MedOne Primary Care – Worthington is staffed by experienced, compassionate physicians committed to delivering high-quality, coordinated care. The practice offers:

- Same-day and next-day appointments
- In-office and telehealth visits
- Acceptance of most major insurance plans

Patients can [begin registering now](#) to establish care.

Community ribbon-cutting planned

MedOne will mark the opening with a community ribbon-cutting event in partnership with The Worthington Chamber of Commerce on Tuesday, March 10 at 9 a.m. followed by an open house at the new facility.

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About MedOne Healthcare Partners

MedOne Healthcare Partners is a physician-owned healthcare organization providing coordinated care across primary, acute, and post-acute settings. Built on a foundation of teamwork, communication, and continuity, MedOne is committed to improving patient experience and outcomes through connected, team-based care. For more information or to register as a new patient, visit MedOneHP.com.

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